114 Arthur Griffith Dr.

Toronto, Ontario

M3L 2L6

March 3, 2014

To whom it may concern:

I would like to apply for the placement of flight attendant. My two years program specializing in travel and tourism- flight services together with my experience in customer services as a night auditor and my bilingual skills makes me an ideal candidate for the position.

As per your mandatory qualifications I am fully qualified with my experience in customer service as a night auditor at Novotel Toronto Centre, and with my fluency in a second language. During my program at Seneca College I learnt many skills on how to give a good on-board customer service, help guest with any situation, and work effectively under pressure and in a teamwork environment.

I have been exposed to many different courses at Seneca that helped me to obtained training in customer service, and safety tips that will be very useful for this position. I'm at certified in self-defence and security procedures to be able to take care of myself and others.

I look forward to meeting with you personally and taking up in a journey with the rouge crew. If you have any questions or concerns, please don’t hesitate to contact me via e-mail at [ysbg@live.com](mailto:ysbg@live.com) or at 416-880-3901.

Thank you,

Yenifer Sthefani Borges